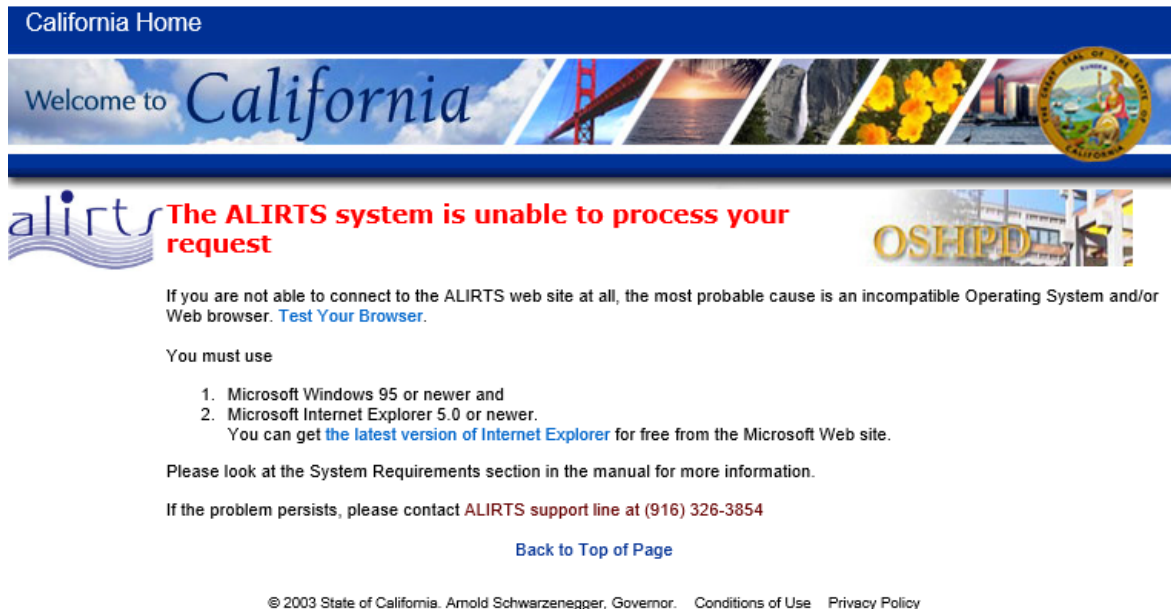# Compatibility Issue Fix

If you are experiencing difficulty with logging in to ALIRTS, please see below for instructions on how to update your computer's Compatibility View Settings.

1. Below will help you locate the **"Compatibility View Settings"**
   a. Go to the gear icon in the top right corner of your screen
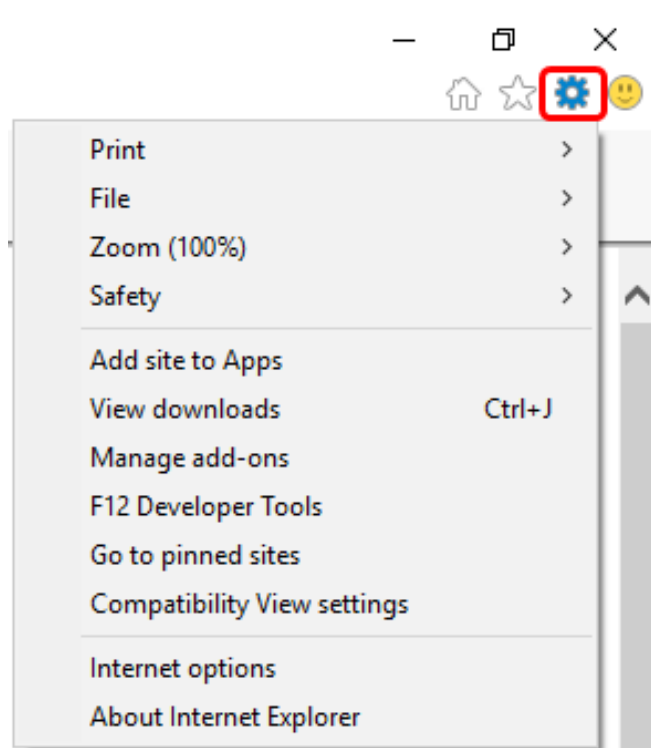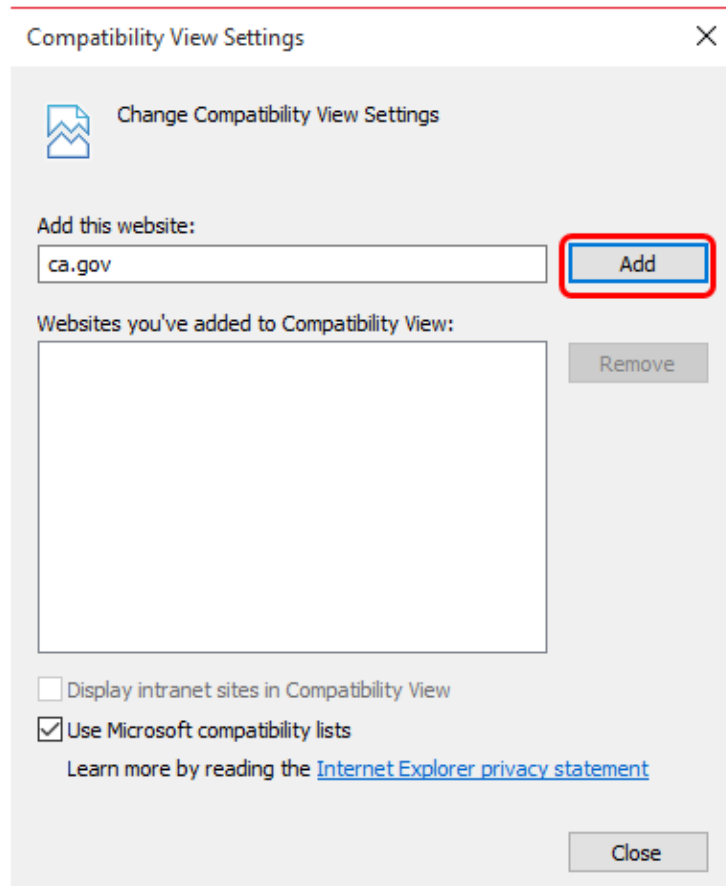
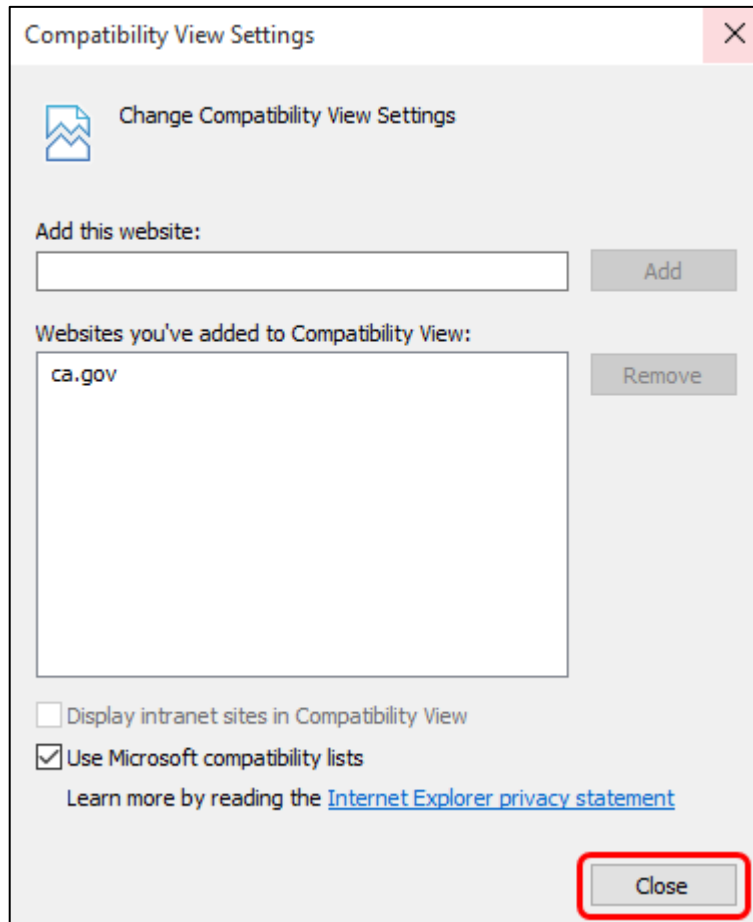**2.** Then click **"Compatibility View Settings"**
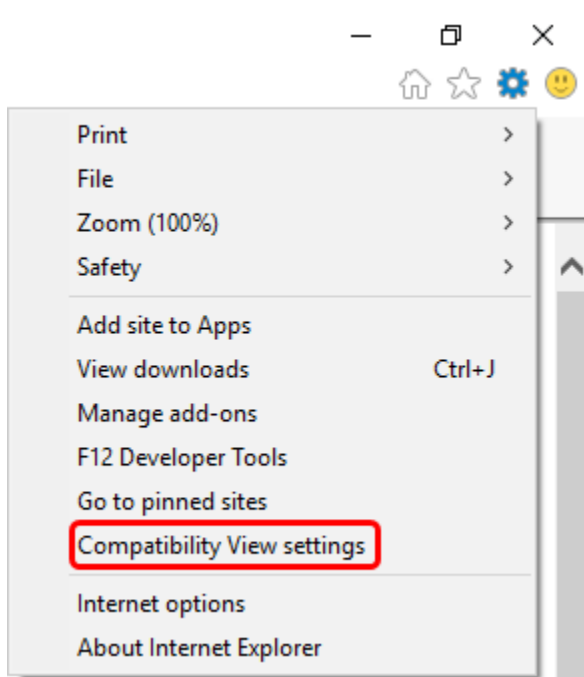
3. In the **"Add this website:"** box, type in ***"ca.gov"*** and click **"Add"**

4. Click **"Close"** at the bottom.

5. After you click **"Close"** the page will refresh and allow you to login